

Annual Report 2025

Protecting the public interest in matters related to dental care



**Provincial Dental Board
of Nova Scotia**

NSRDDA

**Nova Scotia Regulator
OF
DENTISTRY AND DENTAL ASSISTING**

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Message from the Chair

2025 has been a landmark year for the regulation of dentistry and dental assisting in Nova Scotia. The transition from the Provincial Dental Board of Nova Scotia (PDBNS) to the Nova Scotia Regulator of Dentistry and Dental Assisting (NSRDDA) under the [Regulated Health Professions Act \(RHPA\)](#) marked a significant evolution in governance, accountability, and public protection.

This transformation required an extraordinary level of commitment from Board members, staff, and stakeholders. I extend my sincere appreciation to the Registrar, Deputy Registrar, Board members, and staff for their dedication and professionalism throughout this period of change.

[Legislative Transition and Regulatory Modernization](#)

On May 1, 2025, the *Dental Act* (1992) was repealed, and the PDBNS formally transitioned to the NSRDDA under the *RHPA*. This shift aligns dental regulation with a broader provincial framework designed to enhance consistency, transparency, and public safety across all regulated health professions.

Preparation for this transition was a central focus throughout late 2024 and into 2025, culminating in the approval and implementation of updated:

- Bylaws
- Code of Ethics
- Standards of Practice
- Governance policies
- Licensing and quality assurance frameworks

[Key Regulatory Developments in 2025](#)

Standards and Policies

- January 3, 2025: Adoption of the Standard of Practice Regarding Sexual Misconduct and Sexual Abuse, in compliance with provincial requirements for all health regulators by January 8, 2025.
- Approval of the Standard of Practice for Dental Assisting effective upon RHPA migration.
- Approval of the Standard for Advertising and Marketing in Dentistry and Policy on Maintaining Registrants' Information on a Digital Platform.

Continuing Competency and Practice Review

- Introduction of updated Continuing Competence (formerly MCDE) Document.
- Approval of revised Dental Practice Review (DPR) Document.
- Enhancements focused on clarity, accessibility, and streamlined reporting through digital platforms.

Clinical and Safety Requirements

- February 26, 2025: Requirement established for annual in-person BLS/ACLS/PALS certification for all registrants through approved providers.
- Continued emphasis on patient safety through access to the PDBNS Medical Emergencies Course, offered at no cost to educational institutions (Dalhousie University, NSCC, CBBC).

Scope of Practice and Delegation

- February 17, 2025: Approval of the Policy on Delegation of Tooth Whitening Procedures to Dental Assistants.

Licensure and Insurance Changes for Dental Assistants

- Removal of mandatory NSDA / NSDAA membership requirement for licensure.
- Introduction of mandatory Professional Liability Insurance (PLI) requirement for dental assistants effective May 1, 2025.

Governance and Organizational Development

A major priority in 2025 was the modernization of governance structures in alignment with RHPA expectations. With the support of governance consultant Maureen Reid (BoardWorks Consulting), the Board:

- Developed and approved numerous governance policies, including:
 - Board Charter
 - Strategic Planning
 - Communications
 - Board Evaluation
 - Committee Structures
 - Values and Ethical Conduct
- Established Terms of Reference for all statutory committees, including:
 - Complaints
 - Professional Conduct
 - Fitness-to-Practise
 - Registration and Licensing

Approximately 40 additional governance documents remained in development at year end with a plan to finalize these policies in early 2026.

Committee Evolution

- Transition of the EDIAA Committee to the EDIRA Committee (Equity, Diversity, Inclusion, Reconciliation, and Accessibility), aligning with the provincial Health Equity Framework.

System Partner Engagement and Communication

Recognizing the scale of regulatory change, the NSRDDA prioritized clear and consistent communication with registrants and system partners through:

- Direct email communications
- Presentations at:
 - NSDA Governing Council
 - NSDA Annual General Meeting (June 2025)
- Webinar for dental assistants regarding the PLI requirement
- Collaboration with:
 - NSDA
 - NSDAA
 - Other oral health regulators
 - Education programs
- Creation of a public education video explaining the complaints process under the RHPA

National Collaboration and Representation

NSRDDA leadership actively engaged with national organizations to ensure alignment with best practices and emerging trends:

- Participation in the Canadian Dental Regulatory Authorities Federation (CDRAF) meetings
- Attendance at the Canadian Dental Association (CDA) AGM (May 2025)
- Participation in the Canadian Network of Agencies for Regulation (CNAR) conference (October 2025)
- Engagement with organizations including:
 - National Dental Examining Board (NDEB)
 - National Dental Assisting Examining Board (NDAEB)
 - Royal College of Dentists of Canada (RCDC)
 - Commission on Dental Accreditation of Canada (CDAC)
 - Association of Canadian Faculties of Dentistry (ACFD)

These engagements strengthened interjurisdictional collaboration and informed regulatory improvements in Nova Scotia.

Quality Assurance and Public Protection

The NSRDDA advanced work toward compliance with the Department of Health and Wellness Quality Assurance Program for Regulatory Performance, with submission scheduled for October 2025.

Key initiatives included:

- Development and refinement of regulatory processes
- Enhancements to complaints and discipline procedures under RHPA
- Approval of a public-facing complaints process video

Board Activities and Operations

Throughout 2025, the Board:

- Conducted regular meetings and strategic planning sessions
- Completed numerous policy reviews and approvals
- Oversaw licensing processes, including annual renewals
- Supported staff recruitment

The Board also approved operational policies, including:

- Commercial Insurance coverage
- Cyber Risk Liability Insurance

Looking Ahead

In late 2025, the NSRDDA began preparations for:

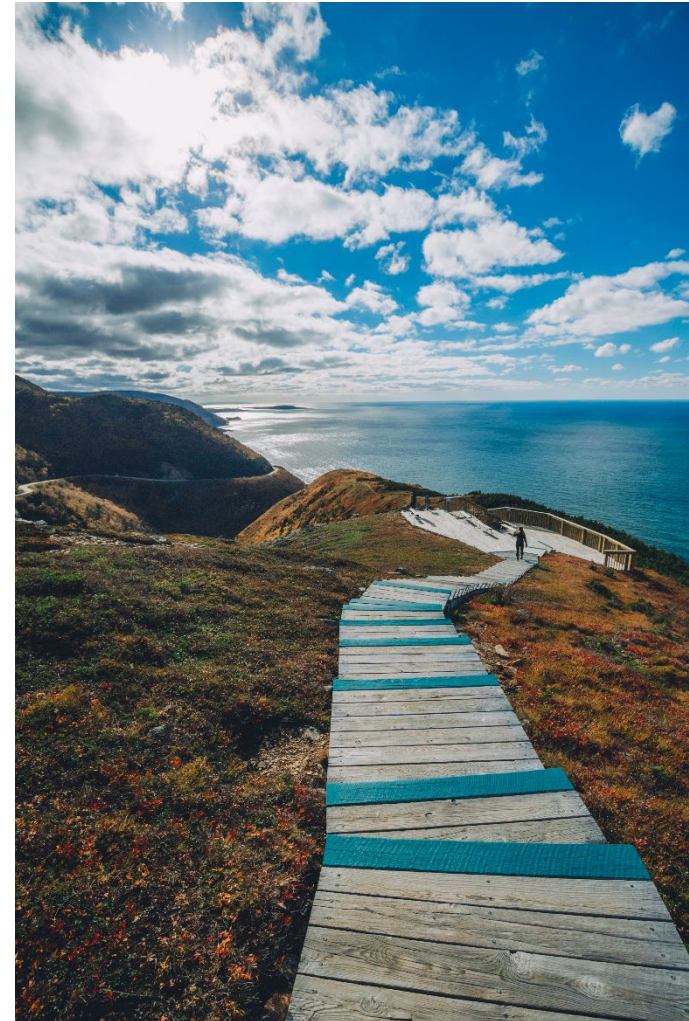
- A comprehensive Strategic Plan
- Continued development of governance documentation
- Ongoing refinement of RHPA-aligned regulatory processes

Conclusion

The accomplishments of 2025 reflect a year of transformation, collaboration, and progress. The successful transition to the RHPA framework positions the NSRDDA to better serve both the public and the professions through modern, transparent, and accountable regulation.

On behalf of the Board, I extend sincere thanks to all those who contributed to this work and to our system partners for their continued engagement and support.

Respectfully,
Dr. Sunita Sharma





Message from the Registrar

As seen in Dr. Sharma's message, 2025 was an extraordinarily busy, productive, and I might add challenging year for our organization as we migrated under the [Regulated Health Professions Act \(RHPA\)](#).

In addition to the myriad tasks and projects directly related to migration, the NSRDDA was among the 13 regulators required in 2025 to participate in the Department of Health and Wellness (DHW) Quality Assurance Program for Regulatory Performance (the "QAP") established under the *RHPA*. Our "report card" can be found [at this link](#).

I gather from my Registrar counterparts in other professions that this concurrence of migration to new legislation and the QAP, in addition to maintaining regular core functions, made 2025 a challenging year that we are all glad to have behind us.

Complaints Investigations

A significant shift as we migrated under the RHPA is a welcome modernization to our framework for investigating and resolving complaints. Compared to what was available under the repealed *Dental Act*, the new regime is more nuanced and provides more options for resolution of complaints at the level of the Registrar and the Complaints Committee. These new mechanisms allow complaint resolution options which are in the public interest and also work within the philosophy of [Right Touch Regulation](#).

These changes will ultimately prove to be a tremendous improvement over what we had before. However, in 2025 we experienced a very steep learning curve with respect to navigating the provisions of the new legislation as they pertain to complaints. This has been challenging for me, our Complaints Committee, and even our legal counsel. I am grateful to our legal counsel for their guidance through this and for the workshops which have been held and those which will come in 2026.

Budgetary Trends

Although the NSRDDA's 2025 financial statements see us in a surplus situation with respect to excess of revenues over expenses by year end, expenses were over budget by \$147,031. This is accounted for primarily by:

- Processes related to migration under the RHPA (e.g., legal, consulting; branding)
- Legal expenses related to an exceptionally protracted professional conduct matter which is proving difficult to resolve.

Consequently, 2025 saw our legal expenses increased by 43% (or \$94,233) compared to 2024, bringing our total 2025 legal expenses to \$313,277.

Conclusion

Despite the challenges of 2025, I am proud of what we have been able to accomplish. I am grateful for the dedicated and talented individuals we have supporting our work, including staff, Chair Dr. Sharma, Board and Committee members, legal counsel, and consultants.

Respectfully, Dr. Doug Mackey

Mission, Vision, and Values¹



Mission: To serve the public interest as the legislated body responsible for licensing dentists and dental assistants.



Vision: To set, regulate, and uphold the standards of our professions to ensure the public's trust.

Values

Trust	Responsibility	Integrity	Professionalism
Ensuring public confidence in the dental and dental assisting professions	Executing our duties in a transparent, fair, and impartial manner to meet our mandate	Protecting the public interest through evidence-based decision making	Maintaining our leadership role in providing responsive services to the dental community and the public

¹ These reflect the PDBNS 2024 Strategic Plan. A new NSRDDA Strategic Plan was adopted in February 2026.

Strategic Initiatives²

Regulatory Compliance

To support licensees' compliance with the Dental Act and Regulations as well as with PDBNS policies and guidelines

Governance

To maintain a capable, functional, and efficient Board responsible to uphold legislation in the public interest

Collaboration and Communications

To ensure effective relationships and access to information in the interest of public awareness

Operations

To ensure resources are used efficiently and effectively for maximum output

FRPA Compliance

The NSRDDA is fully compliant with the 2008 [*Fair Registrations Practices Act \(FRPA\)*](#). The report from the 2025 FRPA Review can be accessed on the Nova Scotia Government website [at this link](#).

² These reflect the PDBNS 2024 Strategic Plan. A new NSRDDA Strategic Plan was adopted in February 2026.

Our Organizational Structure

We began 2025 as the Provincial Dental Board of Nova Scotia (PDBNS) operating under the authority of the 1992 [Dental Act](#) with the mandate to protect the public interest in matters related to dental care. The PDBNS fulfilled this role primarily through:

- Registration and licensing of dentists and dental assistants,
- Quality assurance measures such as:
 - establishing practice standards and guidelines,
 - reviewing dental practices, and
 - operating a Mandatory Continuing Dental Education program, and
- Investigating complaints.

Under the Dental Act, oversight and strategic direction were provided by a 12-member Board. The composition of the Board was established by the [Dental Act](#):

- 5 dentists appointed by the Nova Scotia Dental Association (NSDA)
- 3 dentists appointed by Governor in Council
- 1 dental assistant appointed by the Nova Scotia Dental Assistants' Association (NSDAA)
- 1 dental assistant appointed by Governor in Council
- 2 public members appointed by Governor in Council

Upon migration under the RHPA on May 1, 2025 we became the Nova Scotia Regulator of Dentistry and Dental Assisting (NSRDDA) and began operating under the following authorities:

- [Regulated Health Professions Act \(RHPA\)](#)
- [Regulated Health Professions General Regulations](#)
- [Dentistry and Dental Assisting Regulations](#)
- [NSRDDA Bylaws](#)

Under this framework, the NSRDDA was permitted to maintain its pre-existing Board structure and membership until April 30, 2026 which it did.

2025 Staffing Model

Dr. Doug Mackey - Registrar (4.5 days)

Ms. Jane Donovan - Executive Assistant (5 days)

Ms. Edna Longaphy - Administrative Assistant (5 days)

Dr. Curtis Gregoire - Deputy Registrar (contract – variable hours)

Mr. Chris Holland - IT Consultant (contract – variable hours)

Ms. Laurie MacDonald - Bookkeeper (contract – variable hours)

Dr. Mary McNally – Complaints Committee Administrative Support (contract – variable hours)

2025 Board Membership

Board Member	Position	Appointment
Dr. Sunita Sharma	Chair	Government
Dr. Sachin Seth	Vice-Chair	Government
Dr. Russell MacSween	Past-Chair	NSDA
Dr. Erin Hennessy	Member	NSDA
Dr. Scott Schofield	Member	NSDA
Dr. Asile El-Darahali	Member	NSDA
Dr. Tim Silver	Member	NSDA
Ms. Sherry Whyte-wood (to July 2025)	Member	NSDAA
Ms. Michelle Fowler	Member	Government
Mr. Greg Fevens	Public member	Government
Mr. David Melvin	Public member	Government



Top row: Dr. R. MacSween, Mr. Chris Holland (IT)

2nd row: Dr. S. Seth, Dr. T. Silver, Dr. S. Sharma, Mr. G. Fevens

3rd row: Dr. S. Schofield, Dr. Asile El-Darahali, Dr. D. Mackey (Registrar)

4th row: Dr. E. Hennessy, Ms. J. Donovan (Exec Assistant), Ms. Kaitlynn Zegray (Admin Assistant on leave), Ms. M. Fowler

Bottom row: Ms. S. Whyte-wood, Mr. D. Melvin, Dr. C. Gregoire (Deputy Registrar)

Missing: Ms. Edna Longaphy (Admin Assistant)

2025 Board Committees

Human Resources and Governance	Finance and Audit	Standards and Guidelines	EDIRA	Dental Assisting Scope of Practice
Mr. D. Melvin - Chair	Dr. T. Silver - Chair	Dr. S. Schofield - Chair	Dr. S. Seth - Chair	Ms. M. Fowler
Dr. Sunita Sharma	Dr. S. Schofield		Dr. R. MacSween	Ms. S. Whytewood
Dr. R. MacSween	Mr. G. Fevens		Dr. Asile El-Darahali	Dr. E. Hennessy
Dr. S. Seth				Dr. R. MacSween
Dr. E. Hennessy				Mr. D. Melvin

2025 Ad-Hoc and Other Non-Statutory Committees

Sedation Inspection Team	Mandatory Continuing Education / Continuing Competence Committee
Dr. Curtis Gregoire – Oral and Maxillofacial Surgeon	This Committee operated under the authority of the <i>Mandatory Continuing Dental Education Regulations</i> until April 30, 2025
Dr. Ben Schelew – Medical Anesthesiologist	Dr. Kevin Walsh (Chair)
Mr. Kevin Piggott– Biomedical Engineer	Dr. Sayed Mirbod
	Dr. Raegan Meadows
	Dr. Allister Mason - Effective Sept. 26, 2025
	Ms. Muna Saadi (DA)
	Ms. Marina Crawford (DA)

2025 Statutory Committee Membership

Complaints Committee

The 2025 Complaints Committee operated under the authority of the [*Discipline Regulations*](#) pursuant to the 1992 [*Dental Act*](#) until April 30, 2025 and the *RHPA* thereafter.

Dr. Clare Champoux (Chair)
Dr. Nada Haidar (Vice-chair)
Dr. Tom Raddall III
Dr. Blair Raddall – Term ending November 5, 2025
Dr. Sarah Foley
Dr. Frances Tompkins
Dr. Glenda Ross
Dr. Russell MacSween – Effective September 26, 2025
Dr. Claire Persaud – Effective September 26, 2025
Dr. Earle Carson

Dr. Santana Rooyakkers – Effective November 10, 2025
Dr. Asile El-Darahali - Effective November 10, 2025
Dr. Mohua Dasgupta - Effective November 10, 2025
Ms. Alma Layden (DA)
Ms. Donna Dickie (DA)
Ms. Shirlene Dancause (DA) - Term ending April 30, 2025
Ms. Melanie MacLean (DA) – Effective September 26, 2025
Ms. Susan Wedlake (Public)
Ms. Janelle Gray (Public) - Term ending April 30, 2025
Mr. Greg Affleck (Public) - Effective January 1, 2025

Discipline Committee / Professional Conduct Committee

The 2025 Discipline Committee operated under the authority of the [*Discipline Regulations*](#) pursuant to the 1992 [*Dental Act*](#) until April 30, 2025 and the *RHPA* thereafter.

Dr. Tom Boyle (Chair)
Dr. Ian Ross
Dr. William Whyte
Dr. Stuart Kirby
Dr. David Quigley
Dr. Daniel MacLellan
Dr. Chris Baker

Dr. Natalie Brothers
Dr. Wayne Ramier
Dr. Mark Sutherland
Mr. John Scott (Public)
Ms. Karen Fitzner (Public)
Dr. Mark Vallee
Dr. Thomas Steeves

Dr. Marla MacAulay
Dr. Sarah Hunter
Dr. Sarah Fakhraldeen
Dr. Deanna Sharpe – Effective Sept. 26, 2025
Ms. Shanelle Topp (DA)
Ms. Jackie Snooks (DA)

Registration and Licensing Committee

This Committee operates under the authority of the *RHPA*.

Dr. Haider Al-Waeli (Chair) - Effective Sept. 26, 2025

Dr. Ian Ross - Effective Sept. 26, 2025

Dr. Reem Rostom - Effective Sept. 26, 2025

Ms. Susan Wedlake (Public) - Effective Sept. 26, 2025

Registration Appeal Committee / Registration and Licensing Review Committee

This Committee operated under the authority of the [*Qualifications for Registration and Licensing of Dentists Regulations*](#) until April 30, 2025 and the RHPA thereafter.

Dr. Gorman Doyle (Chair)

Dr. Terry Worthen

Dr. Maria Haddad

Ms. Angela O'Hanley (DA)

Ms. Gwen Haliburton (Public)

Mr. Doug Lloy (Public)

Fitness-to-Practise Committee

This Committee operates under the authority of the *RHPA*.

Dr. Debora Matthews (Chair) - Effective Sept. 26, 2025

Dr. Muaad Ali - Effective Sept. 26, 2025

Dr. Terry Ackles - Effective Sept. 26, 2025

Ms. Melanie MacLean (DA) - Effective Sept. 26, 2025

Ms. Hannah Dunn (Public) - Effective Sept. 26, 2025

Dental Practice Review Committee

This Committee operated under the authority of the [*Dental Practice Review Regulations*](#) until April 30, 2025 and the RHPA thereafter.

Dr. Mariette Chiasson (Chair)

Ms. Zoey Phillips - Effective Sept. 26, 2025

Dr. Daniel Albert

Appointment of Registrants to External Organizations 2025

National Dental Examining Board of Canada (NDEB)

Dr. Tanya Cook – NSRDDA appointee to NDEB Board

Registrants Appointed by the NDEB to be Examiners 2025 (Recommended either by NSRDDA and/or Dalhousie's Faculty of Dentistry)

Dr. Andrée Albert	Dr. Tracy Doyle	Dr. Marla MacAulay	Dr. Sunita Sharma
Dr. Daniel Albert	Dr. Asile El-Darahali	Dr. Russell MacSween	Dr. Evan Shaw
Dr. Haider Al-Waeli	Dr. Violet D'Souza	Dr. Debora Matthews	Dr. Tim Silver
Dr. Cynthia Andrews	Dr. Heather Dymant	Dr. Isabel Mello	Dr. Mark Sutherland
Dr. Chris Baker	Dr. Shannon Fitzpatrick	Dr. Pierre-Luc Michaud	Dr. Thomas Steeves
Dr. Michelle Belliveau	Dr. Martin Gillis	Dr. Sathya Murty	Dr. Joanne Thomas
Dr. Tom Boran	Dr. Curtis Gregoire	Dr. Greg Power	Dr. Peter Thompson
Dr. James Brady	Dr. Nada Haidar	Dr. Richard Price	Dr. Frances Tompkins
Dr. Patricia Brady	Dr. Erin Hennessy	Dr. Tom Raddall	Dr. Kilby Townshend
Dr. Chris Cameron	Dr. Lisa Johnson	Dr. Richard Raftus	Dr. Mark Vallee
Dr. Clare Champoux	Dr. Patricia Johnson	Dr. Wayne Ramier	Dr. Kevin Walsh
Dr. Blaine Cleghorn	Dr. Reena Kapadia	Dr. Chad Robertson	Dr. Terry Worthen
Dr. Tana Cook	Dr. Chris Lee	Dr. Santana Rooyackers	Dr. Tammy Wright
Dr. Ben Davis	Dr. Ian MacAskil	Dr. Stephen Roth	Dr. Sheikh Zeeshan
Dr. Alfred Dean	Dr. Doug Mackey	Dr. Kathy Russell	Dr. Haya Zora
Dr. Jean Charles Doucet	Dr. Jennifer MacLellan	Dr. Scott Schofield	
Dr. Gorman Doyle	Dr. Carolyn MacNutt	Dr. Sachin Seth	

National Dental Assisting Examining Board (NDAEB)

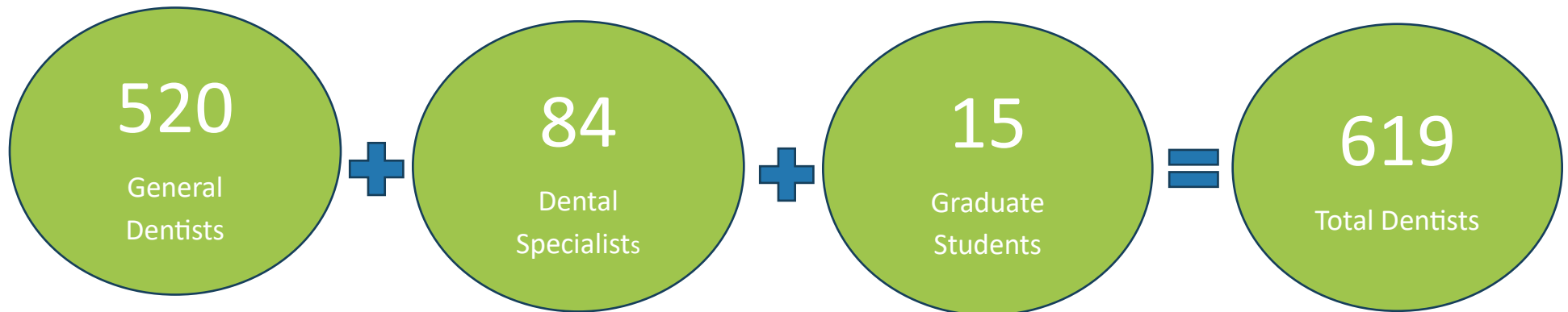
Ms. Donna Rushton – NSRDDA appointee to NDAEB Board and NDAEB President

Nova Scotia Prescription Monitoring Program Board

Dr. James Brady – NSRDDA appointee to NSPMP Board
Dr. Chris Lee – NSRDDA appointee to NSPMP Practice Review Committee

Dentists by the Numbers

As of December 31, 2025



Dental Specialists

2	Dental Public Health Specialist
10	Endodontists
16	Oral and Maxillofacial Surgeons
2	Oral Pathologists / Oral Medicine
0	Oral and Maxillofacial Radiologists
20	Orthodontists
9	Pediatric Dentists
14	Periodontists
11	Prosthodontists

41

dentists (general + specialist) applied for
registration and licensing in 2025.

41

applications
approved

0

applications
rejected

Advanced Practice Designation for Dentists

Dentists who meet the requirements set out in these Practice Standards may apply for additional certification/authorization:

Standard of Practice for the Use of Sedation and General Anesthesia in Dental Practice

Standard of Practice for the Use of Botulinum Toxin (Type A) and Esthetic Therapies in Dental Practice

Standard of Practice for the Use of Cone Beam Computed Tomography (CBCT) in Dental Practice

Total Permits and Authorizations in Effect as of December 31, 2025

172	Sedation Permits
119	“Botox” Permits
132	CBCT Authorizations
65	Facility Sedation Permits

Dental clinics where sedation is administered are required to obtain a Facility Sedation Permit which is renewable annually.

2025: Sedation Cases Performed³ and Adverse Events

Each fall with licence renewal, dentists who perform sedation (other than minimal oral sedation) are required to report the total number of sedation cases they have performed in the preceding 12 months. This is primarily to ensure that individual dentists are performing the minimum number of cases annually to maintain competence (as set out in the [Sedation Standard](#)).

Sedation Depth / Modality	# Cases 11 and under 2025	# Cases 12 and over 2025	Total # for Depth / Modality 2025
Minimal sedation with nitrous oxide and oxygen	9639	3213	12,852
Minimal sedation with nitrous oxide and oxygen + an oral sedative	1083	555	1638
Moderate sedation with an oral sedative +/- nitrous oxide and oxygen	40	1527	1567
Moderate IV sedation	44	6639	6683
Deep IV sedation +/- additional modalities concurrently	600	1734	2334
Total Sedation Cases in 2025 = 25,074			

Adverse Event Level	Description	# Events in 2025
Tier 1	- Death of a patient within a facility or within 10 days of treatment - Transfer of a patient from the facility directly to the hospital for care	0
Tier 2	- Treatment required in hospital within 10 days of procedure with sedation - Use of a benzodiazepine or opioid antagonist - Any serious cardiac or respiratory adverse event requiring administration of a medication for its management	0

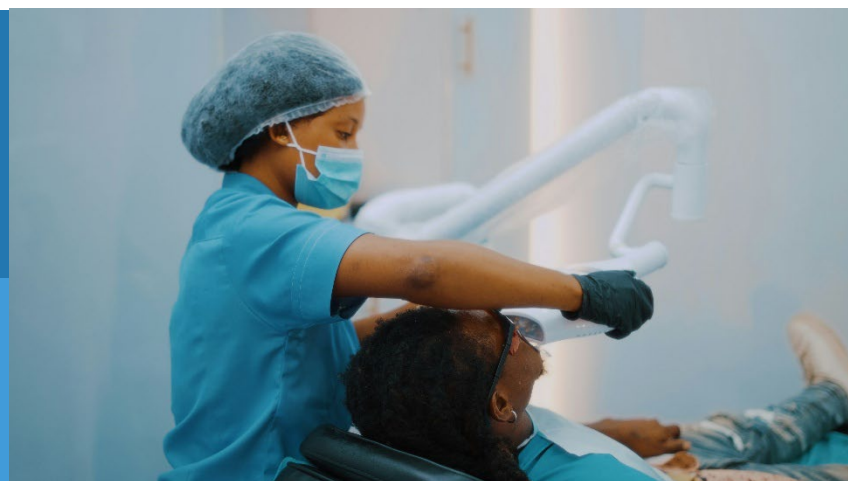
³ These are the approximate case numbers for the 12-month period prior to November 30, 2025 and not for the 2025 calendar year.

Dental Assistants by the Numbers

As of December 31, 2025



Newly graduated dental assistants have 12 months from the time of initial registration to obtain certification through the National Dental Assisting Examining Board (NDAEB). During this period, they are issued a Conditional Licence entitling them to practise the full scope of dental assisting. They must complete the NDAEB certification process within 12 months following initial registration and licensure.



Continuing Competence Program

In 2025, the Continuing Competence Program audit was conducted under [Mandatory Continuing Dental Education Regulations](#) under the 1992 [Dental Act](#).

The parameters for the program mirror closely what is found in the NSRDDA Continuing Competence Program and can be found on the NSRDDA website [at this link](#).

2025 Audits by the Numbers	Dentists	Dental Assistants
Total # of audits conducted	24	34
Number of satisfactory audits at initial review by Committee	15	24
Number of unsatisfactory audits at initial review by Committee requiring resubmission prior to license renewal	9	10
Number satisfactory by the time of licence renewal	24	34
Number still unsatisfactory by the time of licence renewal	0	0

Professional Conduct

Until May 1, 2025, our Professional Conduct Process operated under the authority of the [Discipline Regulations](#) pursuant to the 1992 [Dental Act](#). It was more commonly referred to as the “Complaints and Discipline Process” and involved the work of two Committees: the Complaints Committee and the Discipline Committee (the latter of which would become the Professional Conduct Committee with migration under the *RHPA*).

Complaints Committee Snapshot

13 meetings
16 complaints adjudicated
15 decisions reached ✓ 7 dismissals ✓ 2 informal resolutions ✓ 4 cautions issued ✓ 1 reprimand and conditions ✓ 1 referral to PCC

Discipline / Professional Conduct Committee Snapshot

1 Settlement Agreement approved with written decision
2 Settlement Agreements approved with written decisions forthcoming in 2026

Appeal to NSRDDA Board

In 2025, the NSRDDA Board heard an appeal of a decision of the Discipline Committee. (This previously unexercised appeal mechanism was permitted under Section 17(1)(f) of the now-repealed [Dental Act](#).) The essence of the decision under review was that an upcoming hearing before the Discipline Committee (now the Professional Conduct Committee) would be open to the public. After an extensive review of the matter, and with the support of the Board’s independent legal counsel, the Board upheld the Discipline Committee’s decision.

Upon migration to the *Regulated Health Professions Act* (“*RHPA*”) regime on May 1, 2025, the Discipline Committee became the Professional Conduct Committee (“PCC”). The PCC is a statutory committee established under the *RHPA*, responsible for holding formal hearings into allegations of professional misconduct, incompetence, or incapacity involving registrants of the NSRDDA when such allegations are not resolved by the Registrar or the Complaints Committee. The PCC’s [Terms of Reference](#) were approved on August 14, 2025, and amended on September 26, 2025. Rules of procedure for PCC hearings are forthcoming in 2026.

Unresolved Complaints at the beginning of 2025 and their Outcome/Status as of December 31, 2025

For each complaint listed, the grey column indicates the type of complaint, the blue column indicates the outcome of those complaints which were resolved in 2025, and the green column indicates the status of the complaints which were still unresolved at the end of 2025.

Note: Cases indicated with * have been resolved subsequent to December 31, 2025 at the time of this writing and will be reflected in the 2026 Annual Report.

Note 2: Thirty-nine complaints involving one registrant are pending investigation, and three further complaints involving the same registrant have been referred to the Discipline Committee (now the Professional Conduct Committee at the time of this writing). These complaints, all containing allegations of professional misconduct, do not appear in the table below as they have been stayed since July 2023, pending the outcome of a criminal proceeding. The registrant's licence has been indefinitely suspended since November 2020. The suspension ensures the public is fully protected.

Open Complaints as of January 1, 2025	Type of Complaint				Outcome of Complaints Resolved by December 31, 2025																	Status of Unresolved Complaints		
	Professional Misconduct	Conduct Unbecoming	Incompetence	Incapacity	Withdrawn	Registrar Dismissal	Committee Dismissal	Cautious	Reprimand	Authorized Resignation	Conditions / Remediation	Fine and/or Costs	Informal Resolution	Licence Surrendered	Referral to Fitness-to-Practice	Referral to Dispute Resolution	Restrictions Imposed	Revocation of licence	Settlement Agreement	Suspension	Written Advice	Pending Investigation	Under Investigation	Referred to Discipline Cmtee
PDBNS-2018-06	✓	✓																						✓
PDBNS-2020-10	✓																							✓
PDBNS-2022-24*	✓																						✓	
PDBNS-2023-06	✓																							✓
PDBNS-2023-07	✓																							✓
PDBNS-2023-20	✓																		✓					
PDBNS-2023-23*	✓																						✓	
PDBNS-2024-01	✓																							✓

Open Complaints as of January 1, 2025	Type of Complaint				Outcome of Complaints Resolved by December 31, 2025																		Status of Unresolved Complaints		
	Professional Misconduct	Conduct Unbecoming	Incompetence	Incapacity	Withdrawn	Registrar Dismissal	Committee Dismissal	Caution	Reprimand	Authorized Resignation	Conditions / Remediation	Fine and/or Costs	Informal Resolution	Licence Surrendered	Referral to Fitness-to-	Referral to Dispute	Restrictions Imposed	Revocation of licence	Settlement Agreement	Suspension	Written Advice	Pending Investigation	Under Investigation	Referred to Discipline Cmtee	
PDBNS-2024-09	✓																		✓						
PDBNS-2024-12	✓				✓																				
PDBNS-2024-13*	✓																						✓		
PDBNS-2024-19	✓		✓																✓						
PDBNS-2024-21	✓							✓																	
PDBNS-2024-22	✓	✓					✓																		
PDBNS-2024-23*	✓																						✓		
PDBNS-2024-24	✓					✓																			
PDBNS-2024-25	✓						✓																		
PDBNS-2024-26	✓					✓																			
PDBNS-2024-27*	✓		✓																				✓		
PDBNS-2024-28*	✓																						✓		
PDBNS-2024-29	✓		✓																				✓		
PDBNS-2024-30*	✓																						✓		
PDBNS-2024-31*	✓																						✓		

New Complaints Received in 2025 and their Outcome/Status as of December 31, 2025

For each complaint listed, the grey column indicates the type of new complaint, the blue column indicates the outcome of new complaints which were resolved within in 2025, and the green column indicates the status of new complaints which were still unresolved at the end of 2025.

Note: Cases indicated with * have been resolved subsequent to December 31, 2025, at the time of this writing and will be reflected in the 2026 Annual Report.

New Complaints Received in 2025	Type of Complaint				Outcome of Complaints Resolved by December 31, 2025																	Status of Unresolved Complaints		
	Professional Misconduct	Conduct Unbecoming	Incompetence	Incapacity	Withdrawn	Registrar Dismissal	Complaints Committee	Cautious	Reprimand	Authorized Resignation	Conditions / Remediation	Fine and/or Costs	Informal Resolution	Licence Surrendered	Referral to Fitness-to-Practise	Referral to Dispute Resolution	Restrictions Imposed	Revocation of licence	Settlement Agreement	Suspension	Written Advice	Pending Investigation	Under Investigation	Referred to Discipline Comm
PDBNS-2025-01	✓																						✓	
PDBNS-2025-02	✓							✓																
PDBNS-2025-03	✓					✓																		
PDBNS-2025-04	✓					✓																		
PDBNS-2025-05*	✓																						✓	
PDBNS-2025-06	✓					✓																		
PDBNS-2025-07	✓																						✓	
NSRDDA-2025-08	✓																						✓	
NSRDDA-2025-09*	✓																						✓	
NSRDDA-2025-10	✓					✓																		

New Complaints Received in 2025	Type of Complaint				Outcome of Complaints Resolved by December 31, 2025																	Status of Unresolved Complaints		
	Professional Misconduct	Conduct Unbecoming	Incompetence	Incapacity	Withdrawn	Registrar Dismissal	Complaints Committee	Caution	Reprimand	Authorized Resignation	Conditions / Remediation	Fine and/or Costs	Informal Resolution	Licence Surrendered	Referral to Fitness-to-Practise	Referral to Dispute Resolution	Restrictions Imposed	Revocation of licence	Settlement Agreement	Suspension	Written Advice	Pending Investigation	Under Investigation	Referred to Discipline Comm
NSRDDA-2025-11	✓																						✓	
NSRDDA-2025-12	✓					✓																		
NSRDDA-2025-13	✓						✓																	
NSRDDA-2025-14	✓					✓																		
NSRDDA-2025-15*	✓																						✓	
NSRDDA-2025-16	✓					✓																		
NSRDDA-2025-17	✓					✓																		
NSRDDA-2025-18	✓					✓																		
NSRDDA-2025-19*	✓																						✓	
NSRDDA-2025-20	✓																						✓	
NSRDDA-2025-21	✓					✓																		
NSRDDA-2025-22*	✓																						✓	
NSRDDA-2025-23*	✓																						✓	
NSRDDA-2025-24*	✓																						✓	
NSRDDA-2025-25	✓						✓																	

New Complaints Received in 2025	Type of Complaint				Outcome of Complaints Resolved by December 31, 2025																		Status of Unresolved Complaints		
	Professional Misconduct	Conduct Unbecoming	Incompetence	Incapacity	Withdrawn	Registrar Dismissal	Complaints Committee	Caution	Reprimand	Authorized Resignation	Conditions / Remediation	Fine and/or Costs	Informal Resolution	Licence Surrendered	Referral to Fitness-to-Practise	Referral to Dispute Resolution	Restrictions Imposed	Revocation of licence	Settlement Agreement	Suspension	Written Advice	Pending Investigation	Under Investigation	Referred to Discipline Comm	
NSRDDA-2025-26	✓					✓																			
NSRDDA-2025-27*	✓																						✓		
NSRDDA-2025-28	✓				✓																				
NSRDDA-2025-29*	✓																						✓		
NSRDDA-2025-30	✓																						✓		
NSRDDA-2025-31*	✓																						✓		
NSRDDA-2025-32*	✓																						✓		
NSRDDA-2025-33*	✓																						✓		
NSRDDA-2025-34	✓																						✓		
NSRDDA-2025-35*	✓																						✓		
NSRDDA-2025-36*	✓																						✓		
NSRDDA-2025-37*	✓																						✓		
NSRDDA-2025-38	✓																						✓		
NSRDDA-2025-39	✓				✓																				
NSRDDA-2025-40	✓					✓																			

New Complaints Received in 2025	Type of Complaint				Outcome of Complaints Resolved by December 31, 2025																	Status of Unresolved Complaints		
	Professional Misconduct	Conduct Unbecoming	Incompetence	Incapacity	Withdrawn	Registrar Dismissal	Complaints Committee	Caution	Reprimand	Authorized Resignation	Conditions / Remediation	Fine and/or Costs	Informal Resolution	Licence Surrendered	Referral to Fitness-to-Practise	Referral to Dispute Resolution	Restrictions Imposed	Revocation of licence	Settlement Agreement	Suspension	Written Advice	Pending Investigation	Under Investigation	Referred to Discipline Comm
NSRDDA-2025-41 *	◀																						◀	
NSRDDA-2025-42	◀				◀																			
NSRDDA-2025-43 *	◀																						◀	
NSRDDA-2025-44 *	◀																						◀	
NSRDDA-2025-45	◀																						◀	
NSRDDA-2025-46 *	◀																						◀	
NSRDDA-2025-47 *	◀																						◀	
NSRDDA-2025-48 *	◀																						◀	

Summaries of 2025 Complaints Committee meetings can be found on the [Complaints Committee page](#) of the NSRDDA website.

Published licensing sanctions and professional conduct decisions can be found [at this link](#).

Dental Practice Review

In 2025, the PDBNS Dental Practice Review (DPR) Program operated pursuant to the [Dental Practice Review Regulations](#) under the 1992 [Dental Act](#). The parameters for the program mirror closely what is found in the NSRDDA Dental Practice Review Program and can be found on the NSRDDA website [at this link](#).

In 2025, there were 63 dentists who were randomly selected to complete and return a self-assessment form. These were reviewed by the DPR Committee and letters were issued with feedback and also indicating whether the dentist was selected for an office visit (either randomly or as after review of the self-assessment form).

Letters Sent by Committee Following Review of Self-Assessment Forms	Number
No concerns raised and not randomly selected for clinic visit.	46
No concerns but randomly selected for a visit.	9
One or more minor concern communicated but no clinic visit warranted. Response required from the dentist regarding measures taken to address concern.	3
Minor concern communicated to dentist, but not warranting a clinic visit. No response required from dentist.	1
One or more concerns raised leading to a clinic visit.	2
One or more concerns raised, but also in random selection pool for clinic visit.	1
Failure to submit a self-assessment form triggering a clinic visit.	1

Nova Scotia Regulated Health Professions Network

The NSRDDA is a member of the Nova Scotia Regulated Health Professions Network (the “Network”). The Network facilitates collaboration among regulatory bodies for regulated health professions to protect the public interest through enhanced regulation. The Network’s membership includes 20 regulatory bodies and operates under the authority of the 2012 [Regulated Health Professions Network Act](#). Recent initiatives can be [viewed here](#).

Contact Us



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Registrants can access the [NSRDDA 2025 Audited Financial Statements](#) by logging into the Alinity Registrant Portal, clicking on the “My groups” tab, and then selecting “Currently Licensed Registrants.”

[Notices for registrants and members of the public](#) regarding matters such as changes to Bylaws and Practice Standards can be found on our website [at this link](#).