

2026-2029 STRATEGIC PLAN AT A GLANCE

MISSION

To serve the public interest by effectively regulating the professions of dentistry and dental assisting in the delivery of safe, competent oral healthcare with professional accountability.

VISION

To be a respected leader that promotes public protection, professional competence in the delivery of safe, competent, and ethical oral healthcare.

VALUES

TRUST: Maintaining confidence in the Regulator among the public and registrants.

ACCOUNTABILITY: Acting with integrity, fairness, and transparency in all our duties.

INTEGRITY: Protecting the public interest through evidence-based decision-making.

RESPECT: Treating others with dignity, courtesy, and consideration.

PROFESSIONALISM: Maintaining leadership by providing responsive services and working collaboratively with the dental community and the public.

STRATEGIC PRIORITIES

<u>Strategic Priority</u>	<u>Desired Outcomes</u>
1. Organizational Capacity, Systems, and Readiness	<ul style="list-style-type: none"> • A clear and fit-for-purpose organizational structure • Business processes and systems that consistently support the regulatory framework, including HR and technology • Expanded and effective use of technology, including AI and Alinity, to improve operational efficiency • Staff with the tools, skills and support needed to manage increased complexity and volume
2. Change Management and Risk-Based Regulation	<ul style="list-style-type: none"> • The regulatory framework and its rationale are well understood by registrants, the public, the Board, and committees • Education and communication support smooth implementation of regulatory change and reinforce public confidence • Ease of responding effectively to interprovincial mobility and evolving practice standards • Risk-informed approaches are embedded in regulatory decision-making and oversight
3. Legal Soundness and Regulatory Defensibility	<ul style="list-style-type: none"> • New and revised regulatory tools, processes, and frameworks are legally sound, fair and defensible • Decision-making processes consistently reflect due process, proportionality, and transparency • Legal and policy risks are identified early and managed proactively • The NSRDDA has confidence in its ability to withstand scrutiny, appeals, and external review